



## 5.1.4

### STUDENT SUPPORT

**The institution adopts the following for redressal of student grievances including sexual harassment and ragging cases**

#### 3. Mechanisms for Submission of Online / Offline Students' Grievances

- Grievance Redressal Mechanism
- Online/Offline Students' Grievance Redressal

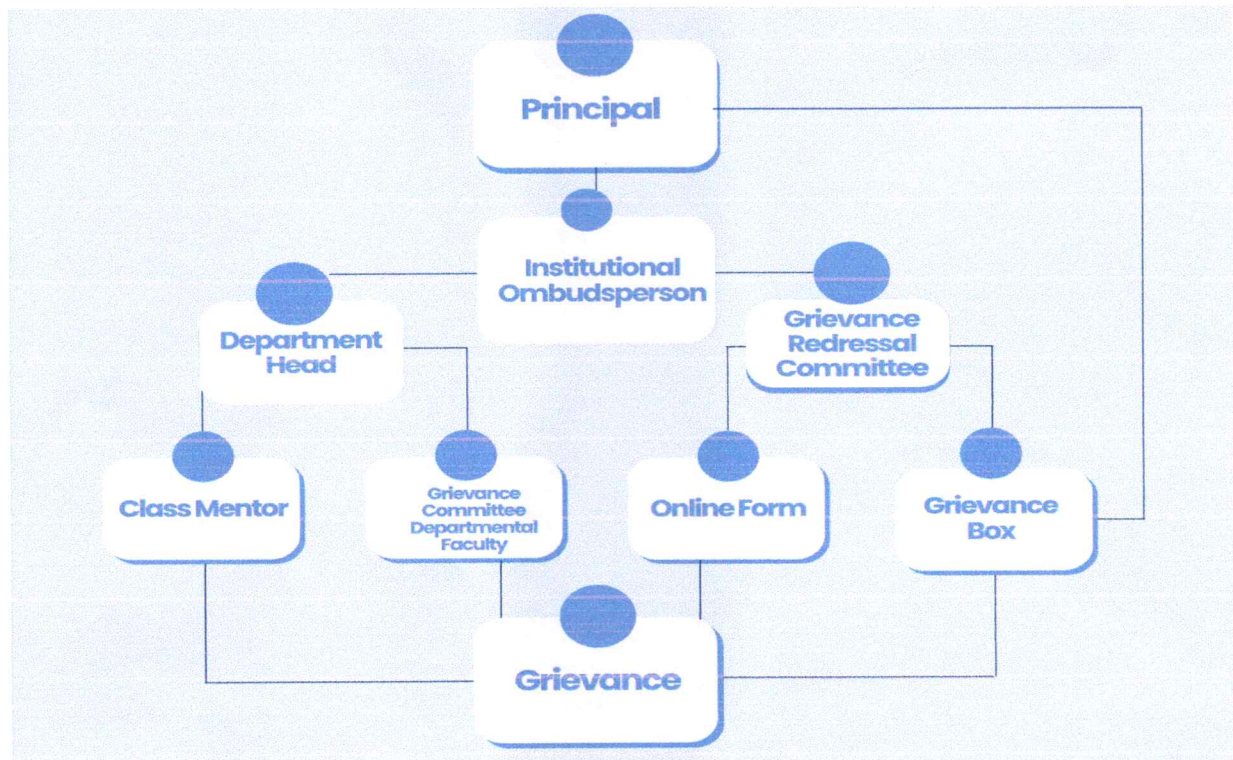
Principal

St. Xavier's College Jaipur  
Nevta-Mahapura Road, Jaipur

## Grievance Redressal Mechanism

The committee shall deal with grievances at three levels in the college:

1. Departmental level grievances shall be taken care of by the concerned class mentors, department faculties and Department Heads to maintain the transparency.
2. The faculty coordinators of grievance redressal committee will act as facilitators to communicate and sort out the grievances at the department level.
3. Unresolved grievances at the departmental level are referred to the Grievance Redressal committee of the college.
4. If the grievance remains unresolved it is further referred to the Institutional Ombudsperson and the Principal.



*(Signature)*  
Principal

St. Xavier's College Jaipur  
Nevta-Mahapura Road, Jaipur